ATTACHMENT A

Summary of the activities and future plans by government funders for the use of outcome measurement tools in the community managed sector

	QLD	NSW	VIC	WA	SA	TAS	ACT	DoHA (D2DL)	DoHA (PIR)	FaHCSIA
Mandated Tools for CMOs	No	Yes	No	No	No	No	No	No	No	Yes
Details	N/A	APQ6 for RRSP only	N/A	N/A	N/A	Packages of Care (Cth) = CMOs must use an OM	N/A	N/A	N/A	"Evidence based tools" as per the National Standards. Reporting not mandatory.
Recommended Tools for CMOs	No	No	No	No	No	No	No	No	In development	Yes
Details	N/A	No, but there seems to be good CMO awareness of the LHD mandated suite of tools, NOCC	Policy in 2004 recommended the WHO-QoL, CANSAS and BASIS 32. Does not currently recommend tools, but is considering a new policy position.	N/A	Recommend the WHO-QoL on an informal basis. CANSAS & BASIS 32 also popular	However, CMOs commonly use WHO-QoL and Recovery Star	Offered tools like BASIS 32, & HoNOS, but CMOs didn't like them. K10 & LSP-16 gained more interest.	The program doesn't lend itself easily to OM – no "clinical" activity, no mandatory requirements on entry.	N/A	"Evidence based tools" as per the National Standards.

	NSW	VIC	QLD	WA	SA	TAS	ACT	DOHA (D2DL)	DOHA (PIR)	FaHCSIA
Future Plans for OM use	Maybe	Yes	No	Yes	Yes	Yes	Yes	Maybe	Yes	Yes
Details	Considering K10 (Boarding House HASI) and HoNOS (HASI Plus).	Will be developed in context of 2013-14 Victorian CMO reform. May entail mandating use of specific tools.	Not in scope and not a priority at this stage.	Underway - collaboration between the WAAMH outcomes measurement taskforce and Commission, CoMHWA and MHM2.	Will adopt OM tools from this project once there is consensus	Evaluation framework under review of which OM will be a part	Will incorporate OM into funding agreements on individual basis once there is consensus.	Have looked at OM tools & have done some work with Melbourne University. Waiting on this project.	National evaluation and monitoring project has commenced, including development of PIR MDS with client level OM tool(s).	Considering appropriate tools for new performance framework.
Evaluations of CMO OM use	Yes	Yes	Yes	No	Yes	No	No	No	No	Yes
Programs	Programs with public MH partners e.g. HASI	- Care Coordination - Intensive Home Outreach - Diversion & Substitution	Project 300	An evaluation was done by Deloitte in 2010-11 to assess the OM usage in WA CMO sector but otherwise no	A number of external evaluations on a range of programs	N/A	N/A	N/A	N/A	Targeted Community Care (Mental Health)
Tools Used	HONOS K10 SDQ	HONOS Basis 32 Life Skills Profile	HONOS		NOCC suite due to lack of consensus					Custom-made
Comments from Evaluation	Data collected by LHD workers	Data collected by LHD workers	Recommended use of social inclusion measure		NOCC tools for CMOs appeared to be a bad fit.					N/A

Source: Australian Mental Health Outcomes and Classification Network and Community Mental Health Australia. (2013) National Community Managed Organisation (CMO) Outcome Measurement project: Final Report to the Mental Health Information Strategy Standing Committee 1.1. Sydney, NSW. p. 14 & 15.